



7 Courses

Patient Safety and Quality Improvement: Developing a Systems View (Patient Safety I)

Setting the Stage for Success: An Eye on Safety Culture and Teamwork (Patient Safety II)

Planning a Patient Safety or Quality Improvement Project (Patient Safety III)

Designing for Sustainment: Keeping Improvement Work on Track (Patient Safety IV)

Implementing a Patient Safety or Quality Improvement Project (Patient Safety V)

Measuring the Success of a Patient Safety or Quality Improvement Project (Patient Safety VI)

Taking Safety and Quality Improvement Work to the Next Level (Patient Safety VII)



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Nancy Pulido

has successfully completed the online, non-credit Specialization

Patient Safety

Preventable patient harms are a global public health threat. Moreover, patients frequently do not receive treatments and interventions known to improve their outcomes. These shortcomings typically result not from individual clinicians' mistakes, but from systemic problems. The Patient Safety & Quality Leadership Specialization covers the concepts and methodologies used in process improvement within healthcare. Participants will develop a system's view of safety and quality challenges and will learn strategies for improving culture, enhancing teamwork, managing change and measuring success. They will also lead all aspects of a patient safety and/or quality improvement project, applying the methods described over the seven courses in the specialization.

The online specialization named in this certificate may draw on material from courses taught on-campus, but the included courses are not equivalent to on-campus courses. Participation in this online specialization does not constitute enrollment at this university. This certificate does not confer a University grade, course credit or degree, and it does not verify the identity of the learner.

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