



6 Courses

**Introduction to Ambulatory
Healthcare Management**

**Human Resources
Management Essentials**

**Quality and Safety in
Ambulatory Healthcare
Management**

**Healthcare Delivery for
Medical Practice Managers**

**Data and Electronic Health
Records**

**Revenue Cycle, Billing, and
Coding**



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Nancy Pulido

has successfully completed the online, non-credit Professional Certificate

Johns Hopkins Medical Office Manager

The Johns Hopkins Medical Office Manager Professional Certificate is designed to provide aspiring and current medical office managers with the necessary knowledge and skills to effectively manage and lead healthcare practices. This comprehensive program consists of six courses, each four weeks in duration, covering essential topics such as ambulatory healthcare management, human resources, quality and safety, healthcare delivery, data and EHRs, and revenue cycle billing and coding. Upon completion of this program, learners will be equipped with the expertise required to navigate the unique challenges and complexities of managing a medical practice.

The online specialization named in this certificate may draw on material from courses taught on-campus, but the included courses are not equivalent to on-campus courses. Participation in this online specialization does not constitute enrollment at this university. This certificate does not confer a University grade, course credit or degree, and it does not verify the identity of the learner.

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